

This agreement constitutes your rights to pre-ordered terms of Generative Artificial Intelligence by LULA ("GAIL").

Before services begin, you may cancel your pre-order at any time, in which case you will receive a full refund of your pre-order.

The pre-order price of GAIL will be \$10 per hour with a monthly commitment (a "seat") of 166 hours, or \$1,660.

We ask that you agree to a 12 month trial period. However, you may cancel after 3 months, if you are unsatisfied. The 12 month period will commence once, and only if, an MSA with services start date is agreed upon.

Terms relating to the pre-order expressly contained herein or not are not binding.

More details and information will be available and sent to you upon request.